

www.unhabitat.org

Sixty-ninth Regular Meeting of the CPR

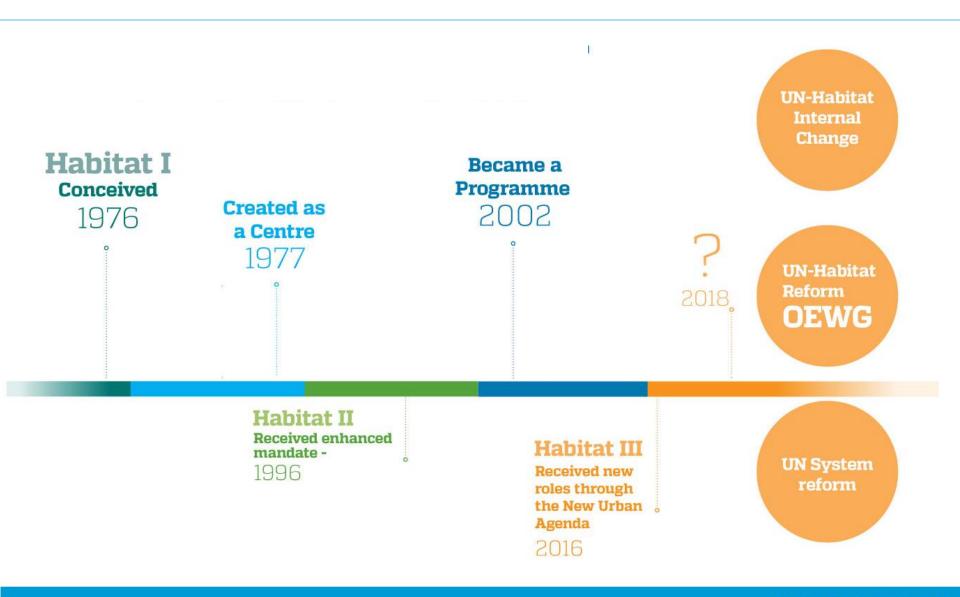
Agenda Item 3: Executive Director's Briefing to the CPR

Content

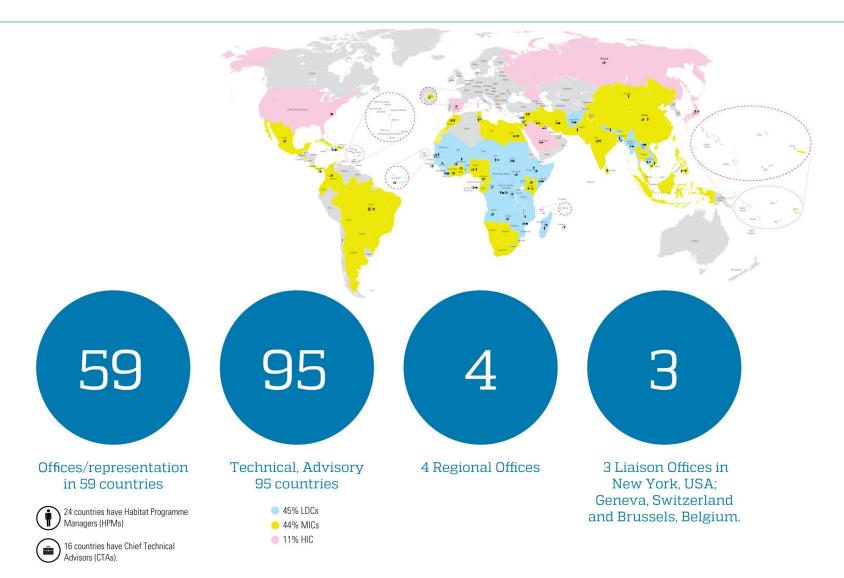
- Update on vision, mission and priorities
- 2. Recent missions
- 3. Enhanced UN-Habitat engagement with the CPR
- 4. Key portfolio developments
- 5. Annual progress report

UN-Habitat Vision, Mission and Priorities: Changing to increase impact

UN-Habitat continues to adapt to a changing world



40 years of work, supporting over 95 countries



Our normative work complements our operations and vice versa

NOT EXHAUSTIVE

Publications covering diverse topics on Human Settlement, Sustainable Urbanization and Sustainable Development

Over 13 million Downloads



International Guidelines on **Urban and Territorial Planning**

Published in 2015, translated to II languages and 28 implementing partners (9 UN Agencies).













AFGHANISTAN

Over

Afghans Achieving Sustainable Urbanization



IRAQ Over

People Achieving Sustainable Urbanization



DEMOCRATIC REPUBLIC OF THE CONGO (DRC)

DRC citizens benefitting through Peace, Security and Improved Livelihood



PHILIPPINES

Over People enjoy better living

Environment and Good health



KINGDOM OF SAUDI ARABIA

45% of KSA population Achieving Sustainable Urbanization



We mobilize and coordinate urban stakeholders and catalyze action through platforms and partnerships



Examples of thematic networks:













UN-Habitat's partnerships:

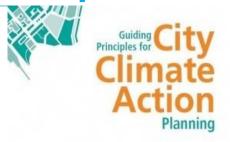
3,700 partners

in national governments, local authorities and networks, NGOs, development banks, the private sector

25 UN entities



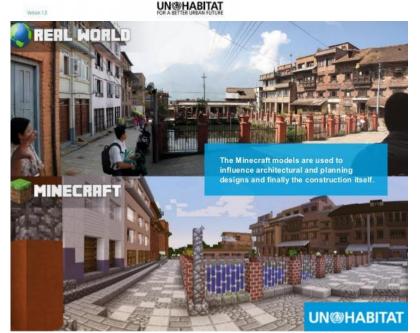
Partnerships for normative innovation and operational impact



UN-Habitat and 48 partners developed / endorsed the Guiding Principles for City Climate Action Planning



Using the Social Tenure
Domain Model in Iraq to
improve the land rights of
women, including resolving
land-related conflicts in the
Yazidi community.



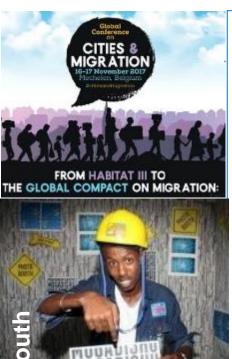
UN-Habitat and game "Minecraft" increase youth participation in urban design and governance

Developed **gender-balanced**Community Development
Councils in Afghanistan as a
tool for community members to
interact with municipal
representatives.

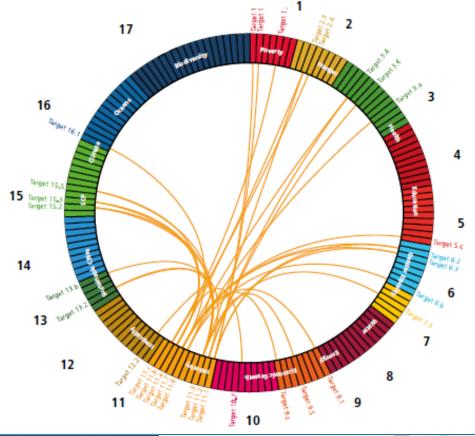


We also contribute to collective efforts to address global challenges through urban solutions

NOT EXHAUSTIVE



Sustaining Peace



5 GENDER EQUALITY



UN HUMAN RIGHTS

Tackling the humanitarian-development divide

UN@HABITAT FOR A BETTER URBAN FUTURE

Sendai Framework for Disaster Risk Reduction

2015 - 2030

CLIMATE CHANGE URBAN SOLUTIONS

Our work and value is recognized

"The People's Process [developed by UN-Habitat] is very important in a country like Sri Lanka where so many people have been displaced and marginalized. It gives hope and power back to people."

Representative of the Government of Sri Lanka, March 2018

Some outstanding results have been achieved in the past three years, with UN-Habitat building on its knowledge and experience to achieve direct results with partners. It has also contributed to shifting strategic approaches in the international context.

MOPAN evaluation report, January 2017

UN-Habitat has been recognised over the years for its work on local governance, decentralisation, sustainable urbanisation and human settlements.

Report of the High Level Independent Panel, August 2017

UN-Habitat demonstrates a clear strategic direction and performs well in relation to strategic management.

Report of the mid-term evaluation of strategic plan, October 2017



However we face a number of challenges

Normative Teamwork Engaging member states
UN System Linkage Impact Trust Outcomes Efficienc o Funding Operational Collaboration
Leadership People oin

We are starting to address these challenges







Internal engagement

137 respondents to Staff survey

500 pages of e-mail feedback

400 people engaged in town hall sessions

meetings with field offices and staff

Engagement with stakeholders

8 high-level meetings

105 bi-laterals in Kuala Lumpur, New York and Nairobi

UN-Habitat Change Task force

5-member crossfunctional team

100 documents reviewed



We assessed the issues raised across seven areas



A number of issues that need attention were identified

VISION

- Purpose and value of UN-H is not well-articulated
- Not always taking a values-based approach to how we work together

IMPACT

- Weak focus on impact (planning, reporting, communications)
- Decline in normative work limits our role as thought leader and ability to offer evidence-based solutions
- Weak normative-operational loop
- Insufficient programme integration and country differentiation

FUNDING

- Non-earmarked funding has declined dramatically over the last 10 years as UN-Habitat is losing trust & confidence among funders
- Internal competition for funds
- Cost recovery model is being contested

TEAM

- Talent management and development is not happening (transparency in promotions; development & growth; performance management)
- Insufficient and slow response to bullying, harassment, exploitation
- Current organization structure, roles, location not fit for purpose
- Contracting modalities, tenure, consultants

Funding Vision Team Leadership

LEADERSHIP

- Lack of transparency & trust commitment to change is questioned
- Silos not working as One Habitat
- No "corporate" approach and messaging

COLLABORATION

- Insufficient leveraging of UN system and other stakeholders
- Fragmented approach to developing partnerships
- Limited engagement with private sector

SYSTEMS

- Many processes are too centralised, rigid, not transparent, cumbersome; do not take into account operational context
- SOPs, policies and KPIs are not in place or systematically applied
- Reporting requirements and alignment too many/ duplication, inconsistent data, timeliness
- Poor internal & external communications



We are working on a number of priorities to address these issues

Priority 1 (VISION):
Foster a values-driven way
of working to achieve our
shared vision and purpose

Priority 2 (IMPACT):
Deliver impact at scale in all that we do to change lives for the better

Priority 3 (FUNDING): Regain trust and confidence of funders to deliver our mandate

Priority 5 (TEAM): Create a safe and productive workplace where talent thrives



Priority 7 (LEADERSHIP): Engage and empower people to collectively drive change

Priority 4 (COLLABORATION): Collaborate effectively within UN system and externally to achieve more together

Priority 6 (PROCESSES): Get systems and processes right *for maximum efficiency*



Our aspiration is to deliver three outcomes as we change



UN-Habitat is trusted, transparent & accountable



UN-Habitat operates effectively, efficiently and collaboratively



UN-Habitat's expertise is relevant, valued and in demand



To make this a reality, we will need to implement more than 40 actions by end-2019

Priority	No. of Actions	Example of Actions Proposed
Priority 1 (VISION): Foster a values- driven way of working to achieve our shared vision and purpose	4	 Refine Vision-Mission-Values to better reflect UN-H's role in an urbanising world
Priority 2 (IMPACT): Deliver impact at scale in all that we do to change lives for the better	(7)	 Finalise and communicate Typologies of Human Settlements and relevant responses to meet different needs
Priority 3 (FUNDING): Regain trust and confidence of funders to deliver our mandate	4	 Develop fundraising strategy with targeted approaches for different donors, including the private sector
Priority 4 (COLLABORATION): Collaborate effectively within UN system and externally to achieve more together	(7)	 Operationalize the Stakeholder & UN Collaborative Framework (including focal point system)
Priority 5 (TEAM): Create a safe and productive workplace where talent thrives	8	 Continue engagement with staff, with immediate actions to indicate that change process is real
Priority 6 (SYSTEMS): Get systems and processes right for maximum efficiency	9	 Fill critical staffing gaps to deliver strategic priorities
Priority 7 (LEADERSHIP): Engage and empower people to collectively drive char	nge 4	 Conduct management and financial audit



We are refining our Vision, Mission and Values

DRAFT VISION STATEMENT

OPTION 1:

A better quality of life for all in an urbanizing world where no one and no place is left behind

OPTION 2:

An urbanizing world, with inclusive, safe, resilient and sustainable cities and other human settlements, where everyone can decently live, work and play

DRAFT MISSION STATEMENT

OPTION 1:

UN-Habitat catalyzes transformative change in cities and other human settlements. We combine practical knowledge, policy advice, technical assistance and collaborative action to support governments at all levels and other stakeholders to achieve sustainable urbanization

OPTION 2:

UN-Habitat combines practical knowledge, policy advice, technical assistance and collaborative action to support governments at all levels to achieve sustainable urbanization thus improving standards of living everywhere, for everyone

THINK DO PARTNER SHARE



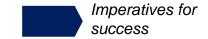
We are developing the Strategic Plan 2020-2025 in a consultative manner

- An inclusive consultation process to identify priorities
- Ensure a coherent UN system wide approach
- Strengthen normative work
- Clear results-based framework
- Enhance feedback loop between normative and operational work
- Do less, better

Comprehensive implementation of the New Urban Agenda to achieve the Urban SDGs and contribute better to other global priorities



We are moving forward together to make change happen



Organisation Review

Validate and prioritise actions

Implement prioritised actions

Track and report results

Deliver Confidencebuilding Measures



Implement 2018 Initiatives

Manage the longer term repositioning



Empower and engage people throughout change process

- Inclusive consultations (Townhall meetings, FB Workspace, Workshops, Meetings)
- Identify and empower change agents
- Training to cultivate new behaviours and ways of working



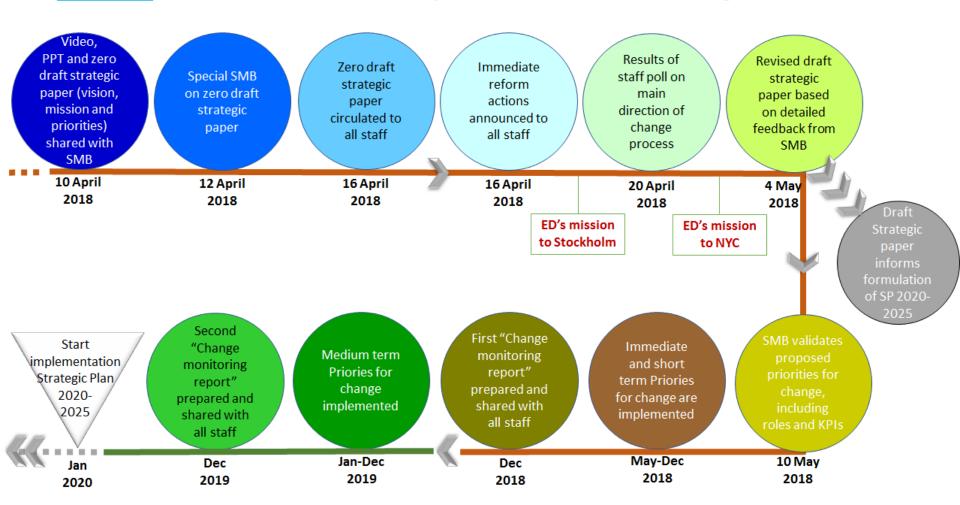


We need to invest together to achieve sustainable change and impact –





<u>Timelines</u>: Consultations, Validation and Implementation of Priorities for Change in UN-Habitat



Recent Missions

- 1. New York
- 2. Washington DC
- 3. Stockholm
- 4. Dubai
- 5. Addis Ababa
- 6. Strasbourg
- 7. Brussels
- 8. Madrid

Enhanced UN-Habitat Engagement with the CPR

Grateful for CPR advice and engagement and would like to explore possibility of:

- Showcasing UN-Habitat work in Kenya and around the world
- Human settlements and urban walks
- Localizing NUA and SDG implementation

Enhanced UN-Habitat Engagement with the CPR contd.

- School-based programme on solid waste and other human settlements issues
- Using Kenya as a pilot for NUA and SDG implementation
- Branding of UN-Habitat
- CPR induction seminar series, beginning September 2018

Key Portfolio Developments

- Total grants approved, February to May 2018: US\$69.5 million
- Several new projects approved in all regions
- Examples to be presented separately

Annual Progress Report on Implementation of Strategic Plan 2014-2019

- Report prepared in response to GC resolution 25/3
- Indicators of achievement show progress
- Results-focused case studies included
- Financial performance outlined
- CPR engaged and provided feedback, for which we are grateful



Leadership
Trust
Governance
Impact

Walk the talk



www.unhabitat.org