

Evaluation of the Global Water Operators' Partnerships Alliance GWOPA Strategy 2013-2017

Management Response

UN-Habitat Management welcomes the evaluation of the Global Water Operators' Partnerships Alliance (GWOPA) Strategy 2013-2017. The evaluation was carried out during the period November 2017 to April 2018 by an external consultant Mr. Per Kirkman. The intent of the evaluation is to contribute to a better understanding of the progress achieved in implementing the Strategy and to influence decisions on the strategic direction for the new GWOPA Strategy 2018-2022.

The evaluation focused on the entire five-year period of the strategy and assessed achievements, relevance, efficiency, effectiveness, impact outlook as well as sustainability of the approach. In addition, it assessed adequacy of partnerships, implementation arrangements, challenges and opportunities. It identified lessons learned and provided eleven forward looking recommendations to inform development and direction of the new GWOPA strategy for 2018-2022.

The evaluation report was discussed and appreciated during the 10th GWOPA International Steering Committee (ISC) meeting held in Nairobi on 9th May 2018. UN-Habitat Management finds the evaluation findings and recommendations useful and timely; and it will make concerted efforts to implement all accepted recommendations as this will support UN-Habitat's efforts towards effective implementation of the New GWOPA Strategy. Key evaluation findings are on areas of GWOPA governance and strategic performance.

In the following matrix, the Management presents detailed responses to each of the 11 recommendations with proposed actions, timeframe and responsible units for the implementation.